

MISSION

IN THE SPIRIT OF CHRIST AND THE EXAMPLE OF FRANCIS OF ASSISI, THE MISSION OF OSF HEALTHCARE IS TO SERVE PERSONS WITH THE GREATEST CARE AND LOVE IN A COMMUNITY THAT CELEBRATES THE GIFT OF LIFE.

VALUES OF OSF

JUSTICE: Personal worth and dignity of every person we serve regardless of race, color, religion and ability to pay.

COMPASSION: Caring response to the physical, emotional, and spiritual needs of the people we serve.

INTEGRITY: Decision-making based on Catholic ethical principles and Catholic social teachings in every activity of the system.

TEAMWORK: Collaboration with each other, with physicians, and with other providers to deliver comprehensive, integrated and quality health care.

EMPLOYEE WELL-BEING: Concern for the physical, spiritual, emotional and economical well-being of employees.

SUPPORTIVE WORK ENVIRONMENT: Quality work environments which focus on comprehensive, integrated quality service and opportunities for employee growth.

TRUST: Open and honest communication to foster trust relationships among ourselves and with those we serve.

STEWARDSHIP: Responsible stewardship of the financial, human and technological resources of the system.

LEADERSHIP: Leadership in the health field and in the communities we serve.

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**DEAR FRIENDS OF
OSF HEALTHCARE**

The theme of our 2011 Annual Report, CONNECTIONS, is so appropriate as we share with you how we have improved the lives of those we serve this year. Our connections, through people, processes and technology, tell a story of collaboration across OSF HealthCare.

Collaboration within our Community of Caregivers is what enables us to achieve higher levels of service. Collaboration enables us to find common ground on which to build our future. Collaboration enables us to bring together our individual talents and insights and to serve with one mind and one heart. Our people, our processes and our technology all contribute to our ability to serve effectively and with great compassion; their connection fuels our collaboration.

As our year concludes and we look to the future, we do so with a new Vision for OSF HealthCare: Embracing God’s great gift of life, we are One OSF Ministry transforming health care to improve the lives of those we serve. This is not new work, but rather great strides forward on our journey to provide “the greatest care and love” for all persons we serve, every time we touch their lives.

Our Mission is the solid ground upon which we stand. It makes the everydayness of our work special and sacred. Our OSF Vision defines the future state to which we must aspire in order to remain faithful to our Mission, what God asks of us. Our OSF Values guide our behavior as we align our system goals and strategies. And at the center of it all is our recognition of the sacredness of all human life and the love and respect we have for each other and all those we have the privilege to serve.

As you read this report, I hope that you will see the connections between our people and their passion to serve, the processes we are using to improve care for all we serve, the technology that links our efforts, and the loving spirit of God who sustains us and makes all things possible.

Pax et Bonum,
Sister Judith Ann, O.S.F.
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 Chairperson, OSF HealthCare

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