

STAY CONNECTED

with friends and family.



While the safety and protection of our patients has always been our top priority, it has never been more important than during the novel coronavirus (COVID-19) pandemic. One of the primary ways we can help to ensure the safety of our patients while they are in our care at the hospital is to limit or restrict the number of visitors allowed to come and go.

We also understand the importance of connecting with family and friends outside the hospital, and want to do all we can to help you feel safe and supported during your stay. These free options are available to you to help you use your personal device to connect with those you love.

Virtual tool	How you'll connect	Group chat	Website	Android (Google Play)	Apple (App Store)
CaringBridge	Friends and family can create a free account to read your private updates. Write these on your computer or phone, or designate a friend or family member to post updates on your behalf.	No live chat	caringbridge.org	Y	Y
Facebook Messenger	Exchange written messages or video chat with friends who have a Facebook account.	Yes	messenger.com	Y	Y
FaceTime	If you have an Apple device (iPhone, iPad or Mac), use FaceTime to chat with your friends and family who also have Apple devices.	Yes	No	N	Y
WhatsApp	Send and receive messages, calls, videos, documents and voice messages. Video and voice calls available.	Yes	whatsapp.com	Y	Y
Google Duo	Use your email address or phone number to video chat with friends and family.	Yes	duo.google.com	Y	Y
Google Hangouts	In addition to video chat, Google Hangouts also offers the options to send pictures or written messages.	Yes	hangouts.google.com	Y	Y
Imo	Message, voice call and video chat with family and friends.	Yes	imoapp.com (Mac only)	Y	Y
Line Messenger	Send messages, voice and video calls. You can also create groups to chat or call with multiple loved ones at once.	Yes	Line.me	Y	Y
Skype	Chat via text or video. You can also hold a virtual "meeting" for multiple people.	Yes	Skype.com	Y	Y
Snapchat	Send messages, pictures or videos to friends and family who also use the app. Unless you save these, they will be deleted as soon as you send or view them. Videos can be recorded and sent to friends, or you can video chat.	Yes	Snapchat.com	Y	Y
Tango	Voice and video chat.	Yes	none	Y	N

