



Winter 2017

1-800-533-6730

The Provider is responsible for a signed Advanced Beneficiary Notice (ABN)

It is the responsibility of the provider to make sure an ABN is processed, including the cost, and signed when the diagnosis does not meet medical necessity or if the test falls under National Coverage Determinations (NCD) or Local Coverage Determinations (LCD) for frequency. Medicare reimbursements are limited to items and services that are considered “reasonable and necessary” for the diagnosis or treatment of an illness or injury (and fall within the scope of a Medicare benefit category). This is true even if the patient insists on having the test run. You MUST issue an ABN when there is any possibility to expect that Medicare may deny payment if the test is not deemed reasonable and necessary under Medicare Program standards and the ABN MUST include the cost of the test or procedure to be valid.

For Non-OSF client submitters, the OSF System Laboratory makes every reasonable attempt to assist the ordering

provider in denoting tests that fall under NCD/LCD frequency guidelines; Paper submitters...tests are bolded in light green-shaded boxes. Atlas users; if you have selected the option to bill Medicare, logic is built into the system to compare the test to the ICD-10 diagnosis code and will prompt you with options if the ICD-10 code doesn't meet CMS guidelines. It will ask you to change your diagnosis or print an ABN for the patient to sign.

If you believe that a test subject to a frequency limitation exceeds the Medicare Program frequency limits for test ordering, you MUST issue an ABN with the cost, before you draw and order the test. With this requirement, you must evaluate test frequency limits and look up how many times the test was ordered during the specific timeframe for that patient.

If you are an OSF office, you can call Priceline at (309) 624-9949 for pricing information. If you are a non-OSF Outreach Client, you can contact your Client Rep.

OSF System Lab forwarding lead testing on to Mayo

Due to a fatal equipment failure, all lead testing submitted to the OSF System Laboratory is being forwarded on to Mayo until further notice. At this time, continue to order the LEAD6 test, but remember to include the Lead/Heavy Metal form from Mayo with the order and specimen.

The Mayo test is being built to be orderable in Epic and once completed, it will be built in Atlas. Currently, it will report back as a GENOR (PBDB, Blood) for lead with demographics. This is temporary until the build is complete.

Abnormal lead results will be reported to the Illinois Department of Public Health.

Acceptable tube types for Mayo lead testing are: Tan K2EDTA, Royal Blue K2EDTA, and Lavender K2EDTA. ****DARK GREEN TOP HEPARIN TUBES ARE NOT ACCEPTABLE.****



REMINDER:

Courier Services will be closed on Monday, Dec 25th. On Monday, January 1st, Courier Services will also be closed, but there will be one courier making a limited number of scheduled holiday stops.

Questions about your bill?

If you are an Outreach lab client and have a billing-related question, please follow the first step, which is to contact our Patient Accounts and Access Center billing department at **(309) 683-6750**. The PAAC billing agents will be happy to assist you with your inquiry.

Client Rep:

Rachel Pfahl (309) 624-9100
Deanna Hibbert (309) 624-9138
Sabrina Mullins (309) 624-9144

Marketing Support:

Gregg Simpson (309) 624-3927

Sales and Marketing Supervisor:

Gordon Koerner (309) 624-9287

Manager, Outreach Services:

Michael Cohlman (309) 624-9042

A humorous little Hematology jingle for Christmas

Here comes Santa Clots
Here comes Santa Clots
Right down von Willebrand Lane
Hageman and Fletcher and all the factors
Are clotting up again
Cells are slowing, clots are growing
All's not merry and bright
Best get moving and say your prayers
'Cause Santa Clots comes tonight

Here comes Santa Clots
Here comes Santa Clots
But, oh, what's in this vein?
Streptokinase, followed by heparin
And all is right again
See that fibrin unmingle and mangle
Oh, what a beautiful sight
Out of bed, hey, you're not dead!
'Cause Santa Clots left tonight!

Monthly Spotlight: Laboratory Safety Practices

Laboratory safety is an important topic that can impact many different aspects of patient care. From the moment that the patient walks into the office, to the moment that the patient results make it to the provider's in-basket, the laboratory is a big part of a patient's visit. By having standard laboratory procedures and guidelines, it allows medical office and/or laboratory staff to know what is expected of them in regards to equipment training, the use of personal protective equipment (PPE), and what processes they need to be following and who to contact if they have questions regarding safety practices and procedures. Below are five questions pertaining to basic laboratory safety:

- 1) What is the meaning of this lab safety symbol?

 - a. Biohazard
 - b. Dangerous to the Environment
 - c. Safety Shower
 - d. None of the Above



- 2) What does this lab safety symbol signify?

 - a. Corrosive Material Hazard
 - b. UV Light Hazard
 - c. No Open Flames
 - d. None of the Above



- 3) Personal Protective Equipment (PPE) should be worn:

 - a. During collection of patient specimens
 - b. Only when entering or leaving the lab
 - c. Whenever handling patient specimens or operating lab equipment
 - d. Answers A and C

- 4) What is the meaning of this lab safety symbol?

 - a. Harmful irritant
 - b. Poison or Toxic Material
 - c. General warning
 - d. None of the Above



- 5) A Material Safety Data Sheet (MSDS) contains information on the potential hazards associated with a chemical product.

a. True b. False

Answers 1)A 2)C 3)D 4)B 5)A

Keep in mind...

“Don’t count the days...Make the days count.” — *Muhammad Ali*



This is what “Patient First” looks like to me:

“Our flow cytometer went down because of a bad blue laser. Patient samples could be prepared, but not analyzed until service came with a new laser. Several lab Mission Partners worked together as a wonderful team to organize the workload. Team members modified their work hours based on the arrival time of the service engineer, and the workload was caught up by the evening on PM shift. Truly, this team shined through this downtime and completely supported PATIENT FIRST!!” - Therese Heinz, Manager, Hematology Lab

New MMRV Panel Available soon

Our Serology department is offering a new panel that combines Mumps, Measles, Rubella and Varicella zoster IgG testing all into one panel. The new panel test code is MMRV and can be ordered in Atlas and in Epic (LAB4819) after the Dec. 27th go-live date. Contact your client representative if you have any questions.