



Monthly Update



November
2018



Happy Thanksgiving



2018 Customer Survey Coming

We are in the process of finalizing the client survey for 2018. Once again this year, an email will be sent with a link to the survey. It is totally anonymous and your response is very important to us.

It will be very similar to 2016's and we hope to have another excellent response rate. Please watch for the email with the link and share your opinions with us. Any input you provide helps to outline performance improvement projects and action plans directed at better service to you.

Tips to help minimize "Unsatisfactory" result on Pap smear

Unsatisfactory rates for Pap smears remain relatively low at OSF, but occasionally there are samples submitted that are unsatisfactory. Here are some tips for proper sample collection to help eliminate unsatisfactory results:

- 1) **Do not** use lubricant gels that contain carbomer or carbopol polymers (K-Y is **not** acceptable) as these agents interfere with the ThinPrep test when present in the patient's sample vial. Acceptable: Surgilube, Astroglide and Crystelle
- 2) If using a broom for sample collection, push the broom into the bottom of the vial **10 times**, followed by a final vigorous swirl.
- 3) If using a brush for sample collection, rotate the device in the solution **10 times** while pushing against the vial wall, followed by a final vigorous swirl.
- 4) Always discard the broom or brush. **Do not** leave any part of the collection device in the vial.

The entire Pap Collection Tips memo can be read [here](#).

Mayo Product of Conception Test Discontinued

Effective November 15th, Mayo Medical Laboratories is discontinuing chromosome analysis testing on products of conception:

Chromosome, Autopsy/POC/STILLB, Mayo CHRPC (LAB1953).

The recommended replacement test is:

Microarray, POC, Mayo CMAPC (LAB4829).

For information and answers to frequently asked questions about chromosome microarray testing, please visit:

<https://news.mayomedicallaboratories.com/chromosomal-microarray-testing/>

For information regarding specimen and testing requirements, please visit:

<https://www.mayomedicallaboratories.com/test-catalog/Overview/63042>

Or you can go to www.osfhealthcare.org/lab and access Mayo's website from our "Catalogs and Tests" tab.

OSF Cytogenetics is available to help answer any questions you may have. You can reach them at (309) 624-9063.

Keep in mind...

"One of the most tragic things I know about human nature is that all of us tend to put off living. We are all dreaming of some magical rose garden over the horizon-instead of enjoying the roses blooming right outside our window today." - Dale Carnegie

Test Updates and Changes

Effective 10/18, Mayo test code LEVE was inactivated and the new code LEVET, Levetiracetam, (Keppra), LAB4915, which is performed in-house at OSF was turned on.

Also on 10/18, code CFCL was turned off.

On 11/6, OSF turned on Mayo test code MCTGC, Misc Source Chlamydia/GC by RNA, Mayo MCTGC (LAB5029).



"you nurses are kind, caring & devoted to saving lives. If it's cool, I'm hangin' with you this Thanksgiving."

Questions about your bill?

If you are an Outreach lab client and have a billing-related question, please follow the first step, which is to contact our Patient Accounts and Access Center billing department at **(309) 683-6750**. The PAAC billing agents will be happy to assist you with your inquiry.

Clinical Reps:

Sabrina Mullins (309) 624-9144

Raechel Pfahl (309) 624-9100

Supervisor of Sales and Marketing:

Gregg Simpson (309) 624-3927

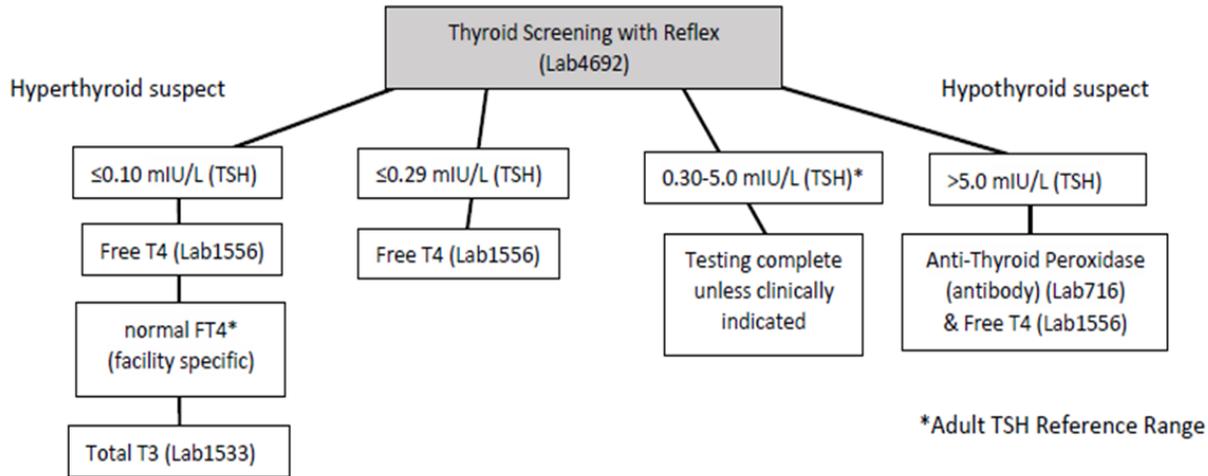
Thyroid Screening with Reflex Update

As of **Tuesday, November 6th, 2018**, a new Thyroid Screening with Reflex order (LAB4692) will be available to order by patient providers. This test supports the Mayo Medical Laboratory algorithm for Thyroid Function ordering (*see algorithm below*).

This order will include several questions upon ordering, which when answered “Yes” for patients greater than or equal to the age of 13, will trigger reflexive ordering based on the initial results of the thyroid screening. If the patient’s TSH result falls within the normal range, nothing additional will reflex.

The ordering information is below:

Thyroid Screening with Reflex THYSCR LAB4692 84443 (Initial CPT for TSH)



PLEASE NOTE: Sample Requirements for CT NG PCR Testing on Patients Under Age 12

Urine collection: Prior to sampling, the patient should not have urinated for at least one hour. The patient should collect first-catch urine (about 10 to 50 mL of the initial urine stream) into a urine cup. The original urine sample may be stored at 2-8 degrees C for up to 24 hours.

Obtain a cobas PCR Urine Sample Kit. After removing the cap, transfer urine into the tube. The correct volume of urine has been added when the fluid level is between the two black lines on the tube label. Recap the tube. Invert 5 times to mix. After the urine is placed in the transport tube, it is stable at 2-30 degrees C for up to 12 months.

Because positive results on patients less than age 12 must be confirmed by a second nucleic acid amplification test, urine must be placed in two transport devices, one for the cobas testing to be performed at SFMC and one for Aptima confirmatory testing if needed. **The original urine sample should accompany the cobas PCR Urine Sample Kit.** If the original refrigerated urine is received within 24 hrs of collection, SFMC Lab will place the urine in a Gen-Probe Aptima tube in case it is needed for confirmatory testing.

After the urine is placed in the transport tube, it is stable at 2-30 degrees C for up to 30 days. If the cobas test is positive, SFMC Lab will reflex order the confirmatory Gen-Probe assay, and send out the prepared Gen-Probe sample. If SFMC does not receive the original refrigerated urine within 24 hours of collection, they will not be able to send out the confirmatory testing.

Call the laboratory, 309-624-9086, for further instructions if needed.

SFMC Laboratory protocol:

1. Notify the caregiver immediately.
2. By law, a positive STD laboratory result on a child under 12 years of age must be reported by telephone to the IDPH STD Section within 24 hours of identification. The section’s telephone number, 217-782-2747, is attended Monday-Friday, 8:00 a.m. to 5:00 p.m.