

KEYNOTE SPEAKER



Jane Sarasohn-Kahn, MA (Econ.), MHA (Public Health)

Jane is a health economist and advisor to organizations focused on the intersection of health, technology and people, working with clients spanning the health care ecosystem. She collaborates with legacy health care system stakeholders including health systems and hospitals, plans, providers and pharma, as well as adjacent industries such as consumer goods, financial services, food, real estate and technology. Beyond her advisory work, Jane is known as founder and sole writer of the Health Populi blog, launched in 2007. Since the site's inception, Jane and the blog have earned dozens of social media kudos.

Follow Jane on [LinkedIn](#) and [X](#). You can also learn more about Jane at healthpopuli.com.

FEATURED SPEAKERS



Kate Barth, MSN, CNRN

Kate Barth, MSN, CNRN, is vice president of On Demand Services and chief nursing officer at OSF OnCall. In this role, she is responsible for implementing the strategic direction and business development of OSF OnCall Urgent Care locations across Illinois as well as any future state On Demand Services. She maintains a primary focus around financial, operational, brand, facility and service integration efforts.

As chief nursing officer, Kate ensures the delivery of proficient nursing care services, developing the structure for a center of expertise and initiating several councils and committees such as a quality council and a clinical practice council. She also plays a pivotal role in establishing quality standards, policies and procedures in collaboration with other clinical leaders within the Ministry, adhering to government and regulatory guidelines.

Before joining OSF OnCall, Kate served in Performance Improvement as well as a variety of leadership roles within ambulatory and inpatient neuroscience care units. Kate graduated with her Bachelor of Science in Nursing from Saint Francis Medical Center College of Nursing in 2010 and received her Master of Science in Nursing from Walden University in 2019.



Toni Bortell, MSN, RN

Toni Bortell, MSN, RN, serves as operations manager for Virtual Intensive Care by OSF OnCall. A nurse of 30 years, Toni completed her Master of Science in Nursing Leadership in 2019. She has served in her operational leadership role with Virtual Intensive Care for the past nine years. Previous experience includes 19 years in various leadership/bedside critical care roles in CCU/CVICU at OSF HealthCare Saint Francis Medical Center. As a nursing leader in the digital era, Toni is relentlessly focused on leveraging technology to improve patient care and advance nursing practice.



Ashley Chitwood, MSN, RN

Ashley Chitwood, MSN, RN, is director of OSF OnCall Digital Outpatient and Community Care. She oversees the operations of several digital care departments. Ashley completed her undergraduate nursing degree at Methodist College of Nursing and completed her MSN at Chamberlain College of Nursing.

Ashley is a nurse by background, starting her nursing career in Neonatal Intensive Care at OSF HealthCare Saint Francis Medical Center. She has had a variety of leadership roles throughout OSF HealthCare that have allowed her to continue to grow in her leadership journey.



Brandi Clark, MBA

Brandi Clark, MBA, is vice president of Digital Care for OSF OnCall, overseeing Digital Acute Care, Outpatient and Community Care services. In this role, she led the design, build and operations of the OSF OnCall Digital Hospital, an initiative providing inpatient-level care to people in their homes. She also developed and now maintains the continuum of remote patient monitoring programs, transforming care for Medicaid recipients as part of a contract with Illinois. Under her leadership, OSF OnCall has expanded or launched programs like Virtual Hospitalist, Virtual Intensive Care and Virtual Acute Nursing. Her innovative approach to remote care improves patient outcomes and access while reducing the total cost of care.

Brandi has been with OSF HealthCare since 2004, serving in a variety of leadership positions within Performance Improvement, Business Development and OSF OnCall On Demand Services. She transitioned to Digital Care in 2021.



Barry S. Clemson, MD

Barry S. Clemson, MD, has been serving as vice president and chief medical officer at OSF HealthCare Saint Luke Medical Center and OSF HealthCare Saint Clare Medical Center since September 2022. He was also the director of heart failure programs at OSF HealthCare until December 31, 2023, when he retired from patient care. He was the lead physician for the clinical agenda heart failure project. This was a process improvement project to improve the delivery of heart failure care throughout the entire OSF Ministry. This work was most concentrated on the inpatient and early transition to outpatient setting. It has also moved into the ambulatory setting. He was also responsible for the re-establishment of the heart transplant and mechanical circulatory support (LVAD) programs at OSF HealthCare Saint Francis Medical Center in Peoria. He was the medical director of the advanced heart failure clinic and the pulmonary hypertension clinic at OSF HealthCare Cardiovascular Institute in Peoria. He was also a leader in the ECMO program at OSF Saint Francis. He is the founder of the cardio-oncology program in Peoria, which is a collaborative venture between OSF HealthCare Cardiovascular Institute and Illinois Cancer Care.

Dr. Clemson was medical director of the heart transplant and mechanical circulatory support programs at OSF Saint Francis until they closed in 2007 and 2012, respectively. He has also been medical director of advanced heart failure, mechanical circulatory support and heart transplant at the Penn State University Milton S. Hershey Medical Center from 1989 to 1993. He returned to that institution in 2012, and was a member of the ECMO, mechanical circulatory support and heart transplant teams. He was medical director of the heart transplant program again from 2013 to 2015, at which time he returned to OSF with the responsibility to rebuild the heart failure program and to create a comprehensive heart failure program across the OSF Ministry as described above. He is board-certified in advanced heart failure and cardiac transplantation. He has participated extensively in clinical trials related to heart failure.



Melinda Cooling, DNP, MBA

Melinda Cooling, DNP, MBA, serves as senior vice president of Advanced Practice for OSF HealthCare and chief clinician executive for OSF OnCall. Dr. Cooling is a clinical leader with expertise in building clinical models of care including in-person and digital care solutions. She is a family nurse practitioner who developed the vision for the Center for Advanced Practice within OSF HealthCare, which included the conceptualization of an APP Fellowship model and has now achieved national accreditation. She has held faculty positions in undergraduate and graduate colleges of nursing.

Dr. Cooling has experience in research, serving as a principal and co-investigator for studies related to rheumatoid arthritis, APP transition to practice, burnout, preceptor evaluation tools for post-graduate fellowship and digital health. She is currently the principal investigator for remote patient monitoring and hospital-at-home programs. Additionally, she is the project lead for the HSII program through the Patient Centered Outcomes Research Institute (PCORI) at OSF HealthCare. Dr. Cooling is actively involved in multiple APP leadership groups across the country and speaks both nationally and internationally. She serves as a clinical leader on the American Telehealth Association (ATA) Clinical Council. In addition, she serves as a commissioner on accreditation for American Nurses Credentialing Center Transition to Practice programs.



Jennifer Croland, DNP, MSN

Jennifer Croland, DNP, MSN, has been vice president of patient care and chief nursing officer at OSF HealthCare Saint Francis Medical Center since 2014. She is responsible for planning, directing and evaluating the operations of the Patient Services division, ensuring the provision of proficient nursing care services.

Dr. Croland began her career in nursing as a registered nurse at OSF Saint Francis and has served as a patient care manager, director and executive director in various departments at OSF. As executive director of Telehealth services, she implemented an eLCU model of care and developed the telehealth program's strategy making recommendations for future telehealth services to be offered at OSF HealthCare.

Dr. Croland has a Bachelor of Science in Nursing, a Master of Science in Nursing Systems Administration, and completed her Doctorate in Nursing Practice in Executive Leadership in 2016. She is a recipient of Central Illinois 25 Women in Leadership, the Peoria area 40 Leaders Under Forty Award, a member of Sigma Theta Tau International Nursing Honor Society, American College of Healthcare Executives, American Organization of Nurse Leaders (AONL), and is a Board-Certified Nurse Executive, ANCC. Dr. Croland also serves as a regional director for the Illinois Organization of Nurse Leaders and is a member of the Illinois Hospital Association CNO Steering Committee.



Scott Gonia, APN

Scott Gonia, APN, is the lead provider for OSF OnCall Connect advanced care. Scott completed both his undergraduate and graduate degrees at OSF Saint Francis Medical Center College of Nursing. He also holds a Bachelor of Arts in Accounting from North Central College in Naperville, Illinois. His advanced practice nursing experience is in gastroenterology with a focus on hepatology, digital urgent care, and chronic disease management. This allows him to better serve patients and elevate providers within OSF OnCall Connect advanced care. His role as lead provider includes assisting with program design and evaluation, provider education and quality assurance. He collaborates with multidisciplinary teams both internal and external to OSF HealthCare.



Nikki Hart, MSN, RN

Nikki Hart, MSN, RN, is a nursing informatics specialist with over 11 years of experience in the nursing field, seven of those in the informatics space at OSF HealthCare. Holding a Master of Science in Nursing and a registered nurse credential, Nikki specializes in ambulatory nursing workflows. In her current role, Nikki focuses on designing and optimizing clinical information solutions to enhance patient care and support organizational clinical performance improvement objectives.

With expertise in translating data into actionable insights, Nikki collaborates closely with IT leadership to align clinical requirements with technological advancements. She plays a role in recommending and managing applications that drive innovation and improve the adoption of clinical technologies. As a liaison to nursing executives and clinical users, Nikki provides essential guidance on clinical information initiatives, ensuring effective and high-quality patient care.



Suzanne Hinderliter, RN

Suzanne Hinderliter, RN, is the director of digital acute care development at OSF OnCall. Suzanne earned her Bachelor of Nursing from Saint Francis Medical Center College of Nursing. She is responsible for the design, build and implementation of digital and telehealth services within the acute care environment at OSF OnCall. Serving OSF for 29 years, Suzanne began her professional career in 1996 as a nurse at OSF HealthCare Saint Francis Medical Center in Peoria, Illinois and has worked as a nursing manager, IT project manager, and 6Sigma black belt in Performance Improvement.

This career journey provided a unique skill set to propel Suzanne into the telehealth space in 2013. Suzanne was one of the pioneering leaders responsible for the development of telehealth services at OSF Healthcare. She has assisted in the development of such programs as Virtual Intensive Care, specialty telehealth visits, OSF OnCall Urgent Care virtual visits, virtual advanced care, Virtual Hospitalist, Digital Hospital, and virtual nursing. Her passion is creating innovative solutions to improve health outcomes and financial results.



Emily Horvath, MD

Emily Horvath, MD, completed her training in internal medicine here in Peoria with the University of Illinois College of Medicine Peoria Internal Medicine program. Since then, she has served as both the assistant and associate program director for the UICOMP Internal Medicine residency program. She has an active role in the Illinois American College of Physicians chapter, serving as the co-chair of the Women in Medicine Committee and as the chapter's Well-Being Champion for the past six years. She continues to practice academic internal medicine on the UHATS service, and two years ago began expanding her clinical duties to include the OSF OnCall Digital Hospital program. Here she serves as a digital hospitalist, and she is interested in developing opportunities for residents to gain experience within this program as well.



Kate Johnson, RN

Kate Johnson received her BSN from Illinois Wesleyan University. She is currently pursuing her Master of Science in Nursing Leadership degree. Her passion has always been working with women and children's health. She started her career working as a nurse in postpartum and level II nursery. Kate has also worked in outpatient OB/GYN, pediatrics, family practice and mental health. She joined OSF HealthCare in 2017, where she started her nursing leadership journey working as a clinic coordinator, a patient experience coach and a performance improvement specialist.

Kate joined OSF OnCall in 2022 and serves as the Digital Care manager, focused on women's services. Her passion is finding new ways to deliver health care to the most vulnerable and helping patients navigate their health care journey to achieve positive outcomes.



Jennifer Junis, MSN, RN

Jennifer Junis, MSN, RN, is senior vice president of OSF OnCall. In this role, she oversees the enterprise-wide strategic and operational structure of three divisions: Digital Experience, Digital Care and On Demand Services. At the beginning of COVID-19 in March 2020, Jennifer successfully turned the five-year strategy for OSF OnCall into the OSF HealthCare Pandemic Digital Response Hub in less than five weeks. This led to a contract with Illinois to digitally care for thousands of people across the state.

Since then, Jennifer has advanced several digital health programs serving communities, health care organizations and companies throughout Illinois. This includes transforming the enterprise call center into an omnichannel digital experience, implementing a \$64 million state program to increase access to care, improve health care outcomes and address the unmet needs of Medicaid patients and deploying 26 modern urgent care facilities.

Before joining OSF OnCall, Jennifer served as a hospital president and chief nursing officer within OSF HealthCare. She has remained certified as a registered nurse since 1994. Jennifer earned her Bachelor of Science in Nursing and Master of Science in Nursing Administration from the University of Illinois Chicago.



Caelin LaFary, RN

Caelin LaFary, RN, is the clinical manager of the Nurse Triage and Digital Radiology Services departments at OSF OnCall. Caelin received her Bachelor of Nursing from Saint Francis Medical Center College of Nursing in Peoria. She has worked for OSF HealthCare for over 11 years, serving as a pharmacy technician during nursing school and then starting her nursing career at OSF HealthCare Children's Hospital of Illinois. Caelin has a nursing background in both inpatient and outpatient nursing.

She started her leadership career in February 2021 in a supervisor position with Nurse Triage at OSF OnCall, where she was promoted to manager in August 2022. Her growth through Nurse Triage has allowed her the opportunity to foster ongoing relationships across the Ministry. She enjoys the constant growth Nurse Triage and OSF OnCall provide and is excited to continue to expand her department while delivering high-quality, patient-centered care.



Gerald R. McShane, MD

Gerald R. McShane, MD, began his career in 1978 as a board-certified internal medicine physician in private practice in Peoria. In 1993, he joined OSF Medical Group where he continued to practice internal medicine. Dr. McShane became a member of the OSF HealthCare Board of Directors in 1996 and continues in this role today. He served as the chairman of OSF HealthCare Saint Francis Medical Center Ethics Committee for over 25 years and is currently serving on the OSF Healthcare Ethics Committee and the Quality Committee of the board.

In 1999, Dr. McShane became the first CEO of OSF Medical Group. Under his leadership, the medical group experienced tremendous growth, especially over the last seven years. Dr. McShane led OSF Medical Group through the first Epic implementation in the Ministry. Additionally, he played a key role in the Physician Leadership Academy and the development and leadership of OSF Medical Group. He currently serves as an ethics resource for OSF Medical Group and OSF Home Care.

Dr. McShane holds a Bachelor of Arts from the University of Notre Dame in South Bend, Indiana, and a Doctor of Medicine from the University of Illinois College of Medicine.



Amy Mefford, MSN, CNM

Amy Mefford, MSN, CNM, has had a lifelong passion for providing holistic health care to women of all ages. After years of in-person care, she has found the opportunity to offer women quality health care services through OSF OnCall, utilizing digital health in the comfort of patients' homes. Working with a talented team has allowed her to contribute to a cohesive, high-quality service for the women she serves.

Her educational background includes a Master of Science in Nursing and certified nurse midwife from the University of Illinois in Chicago. She has enjoyed many years of volunteer midwifery service across the globe and remains active with several organizations promoting international midwifery services.



Jake Mefford, PA-C

Jake Mefford, PA-C, is the clinical director for OSF OnCall Urgent Care. Jake attended Monmouth College and majored in biology and chemistry. He then attended Des Moines University and received his Master's Degree in Physician Assistant Studies. Prior to his role with OSF, Jake worked in an emergency department setting. His role as clinical director includes clinician hiring and training, ensuring clinical quality, APP fellowship support and collaborating with other OSF entities.



Jon Michel, MD

Jon Michel, MD, serves OSF HealthCare in a variety of roles. A physician since 2001, he currently is medical director of Intensive Care and lead physician for OSF HealthCare Saint Joseph Medical Center. In addition to this role, he is also medical director of Critical Care at OSF HealthCare Saint Francis Medical Center. He also is chair of the OSF HealthCare Pulmonary/Critical Care Council where he works to lead standardized care across the Ministry.



Paul Moots, MD

Paul Moots, MD, is medical director for OSF OnCall Digital Hospital and Virtual Hospitalist programs. He graduated from University of Illinois and attended medical school at University of Illinois Chicago, Peoria, and completed his residency at OSF HealthCare Saint Francis Medical Center where he joined the staff and splits his time teaching residents, working in the digital health care space and as a non-teaching hospitalist. Dr. Moots helped create and grow the OSF OnCall Virtual Hospitalist program, which now covers seven OSF facilities for 12 hours a day, 365 days of the year. He has also helped launch OSF OnCall Digital Hospital, which is currently active in Peoria and Rockford. Dr. Moots has been active with quality improvement, working to optimize provider-to-nursing communication, work processes and regional transfer management.



Preeti Patel, MD

Preeti Patel, MD, is medical director of the Virtual Intensive Care program at OSF OnCall. She has been working at OSF for 11 years. She provides virtual care consultation services to hospitals across the OSF Ministry. She is a board-certified pulmonary, critical care and internal medicine physician and leads a team of multiple board-eligible and board-certified physicians who provide best-practice, guideline-based care to OSF patients. She also leads and participates in multiple committees involved in quality metrics, process improvement and outcomes-based research.



Courtney Pilat, MSHI, RN, BSN

Serving OSF for 27 years, Courtney Pilat, MSHI, RN, BSN, began her professional career in 2004 as a nurse and later as clinical educator in the cardiac cath lab at OSF HealthCare Saint Francis Medical Center. It was during the implementation of Epic that she discovered her passion for optimizing the use of technology in the health care setting to improve the experience for both Mission Partners and those that we serve. This inspired her to pursue a graduate education in health informatics in addition to taking on the role of lead physician Epic credentialed trainer at the flagship acute care facility for OSF. Courtney served as an OSF HealthCare teleservices program manager and OSF OnCall director of Outpatient and Community Care before accepting her current role in digital care development. She has worked with teams throughout the Ministry to implement and support a wide variety of innovative telehealth and virtual care programs including remote patient monitoring, video visits and other means of connecting with patients both synchronously and asynchronously via digital applications.

Courtney received her Bachelor of Science in nursing from Bradley University and went on to receive her Master of Science in Health Informatics from the University of Illinois Chicago in 2014.



Kara Roat, MSN, RN

Kara Roat, MSN, RN, is a manager of Digital Care for OSF OnCall. She has served OSF HealthCare since 2015 in a variety of roles within adult and pediatric bedside care, as clinical education scholar and in leadership within Digital Care. Kara's accomplishments within the digital care space has included operational oversight of the pandemic health care worker program that served over 10,000 patients, decreasing re-hospitalizations of high-risk patients through our discharge loop, and transforming the way we care for Medicaid recipients through remote patient monitoring and pregnancy and postpartum support.

Kara received her Bachelor of Science in Nursing from the University of Illinois and her Master of Science in Nursing Leadership from Capella University.



Jennie Van Antwerp, MSN, RN

Jennie Van Antwerp, MSN, RN, serves as director of Digital Acute Care for OSF OnCall. She has been in her current role since 2022 and previously served for two years as director of Contact Center operations. Jennie has previous experience as an acute and critical care nursing director, director of professional practice and Magnet program director. In her current position, Jennie oversees the OSF OnCall Digital Hospital, Virtual Hospitalist, Virtual Intensive Care and Virtual Nursing programs. As someone who embraces collaboration, Jennie works with executive leadership to drive the OSF OnCall digital acute care agenda, including engaging Mission Partners in the process, educating them about new efforts and ensuring competency at all levels of care.

Jennie received her Bachelor of Science in Nursing from Illinois State University's Mennonite College of Nursing and completed her Master of Science in Nursing Administration at the University of Illinois Chicago.



Susan Wolf, DNP, MBA

Susan Wolf, DNP, MBA, is clinical director for OSF OnCall Digital Care. Susan completed both her undergraduate and graduate degrees at Saint Francis Medical Center College of Nursing and her doctoral and MBA degrees at Southern Illinois University at Edwardsville. Her nurse practitioner background in primary care and urgent care allows her to better serve patients and elevate providers within the many programs under the digital care umbrella. Her role as clinical director includes assisting with program design surrounding clinical excellence and collaborating with multidisciplinary teams both internal and external to OSF HealthCare.